



July 22, 2020

President Rick MacLennan
North Idaho College
1000 West Garden Avenue
Coeur d'Alene, ID 83814

Dear Dr. MacLennan:

This letter serves as formal notification and official record of action taken by the Northwest Commission on Colleges and Universities (NWCCU) at its meeting on June 24-26, 2020, concerning the Spring 2020 Mission Fulfillment and Sustainability Evaluation of North Idaho College. This action was taken after consideration of evidence, including the institution's Self-Evaluation Report, the Peer-Evaluation Report, the optional Institutional Response to the Peer-Evaluation Report, and information received as part of the institutional representative meeting with Commissioners.

Accreditation

Reaffirm Accreditation

Commendations

The Commission commends North Idaho College for:

1. The Molstead Library, with its exemplary services and information resources that are inclusive of diverse populations, provide collaborative and integrative information literacy instruction, and expand services across the district, and build partnerships throughout the community.
2. Its community engagement and meeting workforce and economic needs throughout the service region. These efforts have been creatively driven by North Idaho College and the North Idaho College Foundation outreach and engagement efforts to provide expanded services in unconventional locations; by agile responsiveness to community requests; and by solution-oriented responsiveness to workforce needs.
3. The many efforts to increase student success, including development of the Cardinal Learning Commons, enhancement of student advising processes, revision of developmental education pathways, and development of the one stop shop, Cardinal Central.
4. Its efforts related to stewardship of resources, including attention to environmental impact and sustainability as well as financial management that supports student access and success.
5. The Workforce Training Center and its excellence in development and delivery of continuing education courses and programs that serve students and the surrounding community. This commitment is reflected in the growth and quality of community programming and is certainly a vital component of North Idaho College.

Recommendations Substantially in Compliance but in Need of Improvement

The Commission recommends that North Idaho College:

1. Establish meaningful indicators (metrics) to align with and measure institutional goals and objectives in its evaluation, planning, and resource allocation processes to support institutional effectiveness and student achievement (2020 Standard 1.B.1 and 1.B.2).
2. Engage in an effective system of learning outcomes assessment processes across all academic and learning support programs and use the results of those assessments to evaluate the quality of learning and to inform academic and learning-support planning (2020 Standard 1.C.5 and 1.C.7).

Future Evaluations

- Mid-Cycle Review Spring 2023
 - Recommendation 1: Spring 2020 Mission Fulfillment and Sustainability
 - Recommendation 2: Spring 2020 Mission Fulfillment and Sustainability
- Year 6 - Standard 2 – Policies, Regulations, and Financial Review Spring 2026
- Year 7 - Evaluation of Institutional Effectiveness Spring 2027

For institutions evaluated in Spring 2020, recommendations under the 2010 Standards to be addressed in future evaluations have been translated into NWCCU 2020 Standards.

Per [USDE guidance](#), all virtual accreditation site visits shall be followed by in-person campus visits within a reasonable time when public health conditions improve and are authorized by applicable law. Campus visits may be limited to focus on items identified in the Peer-Evaluation Report and may include fewer than all evaluation team members.

NWCCU is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. If you have questions about any of the information in this letter, please contact your staff liaison.

Sincerely,



Sonny Ramaswamy
President

cc: Dr. Steven Kurtz, Accreditation Liaison Officer
Dr. Joseph Dunlap, Chair - Board of Trustees
Dr. Stacey Sherwin, Director of Institutional Effectiveness, Salish Kootenai College